



8.2.2

STUDENT COMPLAINTS/GRIEVANCES

ADOPT: APRIL 8, 1985

REVISED: NOVEMBER 14, 1995

REVIEWED: NOVEMBER 14, 2000

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Sonoma County Junior College District shall provide a means by which student complaints and grievances may be heard.

At Santa Rosa Junior College, students who feel their rights as a student have been violated may take their complaint to the appropriate department chair or administrator. The College's organizational structure provides the appropriate levels of appeal through which such a complaint can be pursued. The exception to this process would be those complaints which deal with State regulations, Title VI and VII of the Civil Rights Act, Title IX of the Education Amendment of 1972 and Section 504 of the Rehabilitation Act of 1973. Complaints dealing within these areas are handled by the District Compliance Officer. Complaints by students about the acts of other students are handled by the Vice President of Student Services and are covered under the College's Student Conduct Standards and Due Process/ Discipline Procedure and the Student Complaint/Grievance Process.